



## 5-Year Power Base Foundation Complete Care Program

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Coverage for any defect that occurs within 5 years from the date of delivery:

- **Should you have a concern about your Power Base foundation, contact Art Van customer service within 5 days of detection**
- **If we determine the concern is a result of a workmanship or materials defect, we'll make the necessary adjustments to correct the defect. This includes all parts, labor and transportation at no charge**
- **Art Van may provide warranty service in your home or at one of Art Van's expert repair facilities**
- **If parts are necessary to make a repair, Art Van will order parts and reschedule an in-home service call or in-shop repair after parts are received**
- **Should Art Van determine that an item is not repairable due to the unavailability of parts, we will replace the item with one of equivalent value**

### Covered Power Base Components:

- Lifting and Lowering mechanism
- Drive Motor
- Massage Motor
- Junction Box
- AC/DC Transformer/Adapter
- Control Box
- Power-Down Box
- Lighting and Electrical Surge
- Remote Control
- Remote Receiver
- Cable Failure

Best of all, if you don't require an inspection or repair on your merchandise, and it is covered by our Complete Care Program, you'll receive an Art Van Rewards Card\* equal to your Complete Care Program purchase price. You'll receive your card at the end of your program period when it may be redeemed toward any new Art Van Furniture purchase. You may use your card in conjunction with any in-store promotions, and there's no minimum purchase requirement.

### THIS PROGRAM DOES NOT COVER:

Normal wear, mishandling, abuse, misuse, neglect, commercial use, floor samples, or Clearance Center merchandise.

\*Rewards Card must be used within 60 days of receiving. If you have service on merchandise during the first year of ownership, you remain entitled to the Rewards Card. As well, the card will not be denied for service performed during the coverage period under any of our other purchased protection programs. Service during years two through five of ownership renders you ineligible to receive a Rewards Card. Not redeemable for cash.

