



Wood Care Protection

Wood Care Program Includes:

Earth friendly, gentle cleaning and care products in our Premium Wood Care Kits, that are *safe for people, pets and the environment, including free replacements, recommended cleaning schedule and preventive maintenance tips. For example:

- Wood surfaces that are used daily as eating areas should be wiped with a slightly damp (not wet) lint-free cloth. Dry immediately and thoroughly.
- Always avoid leaving water or any liquids on wood surfaces. Wipe up spills, moisture and standing liquids or substances immediately.
- Once a week, dust the furniture with a lint-free cloth dampened with Art Van Furniture Cleaner so that dust particles will have less of a chance to build up, potentially scratching the wood's finish.
- Clean table and desk tops each month with Art Van All Natural Wood Cleaner, formulated specifically to preserve the finish of wood. Do not let the cleaner soak into the wood surface, and immediately follow the cleaning with our wood polish to give the wood a vivid finish.
- Note: Use polish for lacquer finished wood and use oil for unfinished or open grain wood
- Apply a small amount of polish/oil to a clean, lint-free cloth, then rub with the grain of the wood, one square foot at a time.
- Wipe dry until the cloudiness or oiliness disappears. Note that using the same surface cloth will yield a sharp, reflective shine, while using a dry cloth will give the surface a softer sheen.
- Let the wood dry for at least 30 minutes before placing objects on it.
- Twice a year, just prior to and after using your furnace for the season, apply a generous amount of our care polish/oil and let sit for up to 12 hours before wiping dry. In this way, you are nourishing the wood to promote moisture retention.
- The twice yearly "nourishing" treatment should also be used if you change residences, especially if you move to a different climate.

Additional Preventive Maintenance Tips:

- Keep furniture out of direct sunlight.
- Keep furniture away from heating and air conditioning sources.
- Always use felt backing on items that will sit on furniture.
- Always use place mats, hot pads and coasters.
- Always use drip proof pots for plants, their leaves should not contact wood.
- Do not slide items on wood surface.
- Do not use synthetics, rubber, or plastics directly on wood.

Should any defect appear such as cracking, blistering, or splitting, simply call the Art Van customer service for assistance within 5 days of detection.

Art Van Furniture, at its discretion, will repair or replace the defective item with one of equivalent value. May be subject to proration, based on product age and condition. Contact Art Van customer service for details. This program coverage applies to the original purchaser, and to new solid wood or wood veneer furniture purchased from Art Van in conjunction with or within 90 days after your purchase of the Art Van Premium Wood Care Products. Furniture purchased after that 90-day period may be covered under an extended warranty policy purchased at an additional charge.

Regular use of the Premium Wood Care Product is a condition of this program.

** When used as directed.*

PROGRAM DOES NOT INCLUDE:

Damage caused by breakage, moisture, extreme heat, harsh liquids or solvents, normal wear over time, fading, improper usage or maintenance, or commercial use (for program maintenance requirements please see home care program above).