



1 - Year Complete Care Program

Clearance Center and Floor Sample 1-year Protection Program Includes:

Coverage to the original purchaser for any manufacturer's defect that occurs within 1 year from the date of delivery:

- Should you have a concern about your furniture or bedding, contact Art Van customer service within 5 days of detection.
- If we determine the concern is a result of a workmanship or materials defect, we'll make the necessary adjustments to correct the defect. This includes all parts, labor and transportation at no charge.
- Art Van may restore the affected area in your home or at one of our expert repair facilities.
- If parts are necessary to make repair, Art Van will order parts and reschedule an in-home service call or in-shop repair after parts are received.
- Should Art Van determine that an item is not repairable due to the unavailability of parts, we will replace the item with one of equivalent value.

Best of all, if you don't require an inspection or repair on your merchandise, covered by our One Year Care Program, you'll receive an Art Van Reward Card* equal to your One Year Care Program purchase price. You'll receive your card at the end of your program period when it may be redeemed toward any new Art Van Furniture purchase. You may use your Reward Card* in conjunction with any current in-store promotions and there's no minimum purchase requirement. Not redeemable for cash.

THIS PROGRAM DOES NOT COVER:

Normal wear, mishandling, abuse, neglect, commercial use, variations in dye lot or shading of replacement upholstered parts, color fastness, stained or soiled bedding, mattress comfort and accessories.

**Reward Card must be used within 60 days of receiving. The card will not be denied for service performed during the coverage period under any of our other purchased protection programs. Other service during the one year of ownership renders you ineligible to receive a certificate. Not redeemable for cash.*