



10-Year Mattress Protection Program

Art Van's mattress protectors are ultra lightweight, constructed with 100% cotton or 100% polyester shell, and impressively durable. The protectors have a breathable moisture barrier to repel liquids and allow body vapors and air to flow through. Always using the Art Van mattress protector promotes a healthy sleep environment. Every night while asleep, we lose skin flakes and perspiration, both of which may attract microscopic dust mites and bacteria — major causes of asthma, eczema and allergies. Your mattress protector helps guard against these problems. A perfect fit every time, our mattress protectors go on just as a fitted sheet would, and are designed to stay firmly in place. Best of all, the Art Van Premium Waterproof Mattress Protector comes with a 10-Year Limited Warranty.

**A STAIN CAN VOID YOUR BEDDING MANUFACTURER WARRANTY.
OUR MATTRESS PROTECTOR CAN GIVE YOU THE PROTECTION YOU NEED.**

10-year Mattress Protector Program Includes:

Protection against mattress protector staining from any normally consumed food and beverages, or human or pet bodily fluids.

- If a stain occurs, machine-wash and dry protector as quickly as possible, preferably while the stain is still wet. Always follow care instructions.
- If the stain persists, spot treat it with fabric spot cleaner and rewash the protector with a small amount of non-chlorine bleach.
- If the stain is still set, call Art Van customer service within 5 days of staining to make a warranty claim and receive a return authorization number.
- Bring the stained protector, in a garbage bag, to the store where you purchased the protector and we'll exchange it with a new protector free of charge. Remember to have your return authorization number with you.

Protection against construction failure such as, defective materials or workmanship i.e., seam, quilting or skirt fraying or unraveling.

- Please call Art Van customer service within 5 days of noticing a defect.
- If we cannot assist you in correcting the flaw, we'll issue a return authorization number.

Protection against mattress staining from any normally consumed food and beverages or human or pet bodily fluids.

- If a stain occurs, immediately blot the stain, and apply baking soda to the wet spill area. Let the baking soda absorb the moisture, then vacuum.
- If the stain persists, call Art Van customer service within 5 days of staining to make a warranty claim.
- Should our cleaning professionals be unable to remove the stain, Art Van will authorize replacement of the mattress with a mattress of equivalent purchase price. Art Van will not be responsible for dye lot, texture, or color variations in the case of replacement mattresses. Some stains may require more than one cleaning.

Non-Warranted Cleaning:

For upholstery, carpet, bedding and hard floor surface cleaning, you may contact Art Van CleanTeam at artvancleanteam.com or 1-844-AV-CLEAN.

THIS PROGRAM DOES NOT APPLY TO:

Wear and soiling from day-to-day use over time, stains caused by corrosive liquids, acids, bleach, or such dyes as paint, permanent markers, newspaper print and clothing dye, or stains caused by incontinence. Excessive stains. Such substances as, but not limited to, adhesives, gum, wax and tar. Mishandling, abuse, misuse, neglect, shrinkage, improper cleaning, washing or drying, odors resulting from stains or animal damage other than pet bodily fluid stains. Internal components of mattress. Foundations. Mattress stains occurring while mattress protector is not in use on mattress. Commercial applications, including use in home day care environments. Mattresses, foundations or protectors in storage. Old mattresses or mattresses not purchased from Art Van. Failure to comply with the manufacturer's warranty.

Keep in mind that no protector can prevent general or normal soiling, and protectors do not eliminate the need for routine mattress care and washing of the mattress pad. While Art Van Protectors resist staining and dry soiling, this warranty covers stain resistance only — not soiling. Soiling is defined as buildup of dirt, body oils, liquids and perspiration that cannot be attributed to a single occurrence.